

## **INVITATION FOR TENDER FOR SUPPLY OF EQUIPMENT**

Sealed tender offers are invited in two separate sealed covers (Technical and Commercial offers) from eligible manufacturers/suppliers or their direct Indian agents for the supply of the following equipment.

### **Eye Tracker**

Please send offers, **ALONG WITH DESCRIPTIVE CATALOGUE/ BROCHURE**. The validity of the bid should be at least four months (120 days) or more from the date of the opening of this tender. Please ensure that your quotation reaches not later than **22.03.2017 at 4:00 Hrs** at the following address:

**Prof. J Maiti ( PI)**

**Professor & Head, Department of Industrial and Systems Engineering  
Indian Institute of Technology Kharagpur – 721 302, West Bengal, India**

Earnest money of **Rs. 20,000/-** is to be deposited in the form of Account payee Demand Draft in favour of IIT Kharagpur, payable at Kharagpur, India. Any bid which is not accompanied with an EMD shall be summarily rejected. Earnest money deposited will be forfeited if the tenderer withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender. No interest will be paid on the earnest money of the unsuccessful bidders.

Tender Reference	<b>IIT/SRIC/ISE/UAY/JM/2016-17/EQ-2, Dated: 24.02.2017</b>
Price of Tender Document	<b>NIL</b>
Last Date and Time for submitting the tender document	<b>22.03.2017 at 16:00 Hrs (Indian time)</b>
Time and Date of Opening of Technical Bids	<b>22.03.2017 at 17:00 Hrs (Indian time)</b>
Place of Opening Tender	<b>Head, Department of Industrial and Systems Engineering, Indian Institute of Technology Kharagpur – 721 302, West Bengal, India</b>
Address of Communication	<b>As stated above</b>
Contact Telephone Numbers	<b>+91- 3222 - 28 2272</b>
E-mail	<b>jmaiti@iem.iitkgp.ernet.in</b>

# DETAILED TECHNICAL SPECIFICATIONS FOR

## EYE TRACKER

### **A. DESCRIPTION**

The Eye Tracker and associated software will be used for research and academic applications and uses in the Safety Analytics, Virtual Reality, Product Development and Ergonomics. Eye tracker is a sensor technology that determines your presence, attention, focus, drowsiness, consciousness or other mental states. This information can be used to gain deep insights into operators as well as drivers' behavior, consumer behavior or to design revolutionary new user interfaces across various devices.

### **B. TECHNICAL SPECIFICATION**

The Eye Tracker along with associated software should have compliance with respect to the following technical features:

- i) Data rate:  $\geq 120\text{Hz}$
- ii) Accuracy: 0.5 degrees or better
- iii) Drift:  $\leq 0.1$  degrees
- iv) Head movement error: 0.2 degrees maximum
- v) Tracking distance: 50-90 cm
- vi) Max gaze angle: 35-40 degrees
- vii) Top head-motion speed: 25-30 cm/second
- viii) Latency:  $\leq 35$  ms
- ix) Blink tracking recovery maximum:  $\leq 100$  ms
- x) Time to tracking recovery:  $\leq 325$  ms
- xi) Eye tracking technique: both bright and dark pupil tracking
- xii) Screen size: Up to 25" (16:9)
- xiii) User camera Built in:
  - Frame rate: 640 x 480@ 30 fps, minimum
  - Speakers: Built in with 2 x 4W power, minimum
  - Connectors LAN, VGA, DVI-D, Power, User Camera and Audio

The eye tracking system should have excellent tracking quality as described briefly below:

- 100% automatic tracking
- No manual adjustments are required and no additional software needs to be installed.
- Quick and fully automatic calibration procedure.
- Powerful and easily managed programming interfaces and application software.
- Should track eye gaze of virtually everyone, regardless of ethnic origin, age, or glasses/ contacts.
- Should have effective binocular tracking for both eyes simultaneously and automatically should determine which eye is left and which is right regardless of head pose and blinking.
- Should be built-in and have real-time tracking status meter as well as numerical validity measures for each gaze data point, which indicates the correctness of the data recorded.

### **C. Others**

- The OEM should be ISO 14001 certified.
- **5 years onsite warranty** (24 x 7 call logging), OEM Letter Mandatory
- Firm must have proven knowledge and expertise in standard system installation, commissioning and providing training. Supporting documents evidencing the above must be enclosed.
- Compliance of all listed specifications terms and conditions should be indicated on a separate sheet.
- Maintenance and service requests must be attained within 7 working days.

### **GENERAL TERMS & CONDITIONS**

PLEASE SPECIFICALLY INDICATE THE FOLLOWING POINTS IN YOUR QUOTATIONS AND COMPLY THE TERMS AS MENTIONED HEREUNDER:-

1. TENDER ARE INVITED COMPLYING THE REQUIREMENT FOR TENDER AS DETAILED IN THE TENDER SPECIFICATION TO BE SUBMITTED IN THE COMPANY'S / FIRM'S LETTERHEAD NEATLY PRINTED / TYPED DULY SIGNED BY AUTHORIZED PERSON WITH THE SEAL OF THE BIDDERS. ALL ENVELOPS CONTAINING THE TENDER SHOULD BE PROPERLY SEALED. SEPARATE ENVELOPS SHOULD BE USED FOR TECHNICAL AND PRICE BID AND INDICATION TO THEIR EFFECT MAY PLEASE BE SUPERSCRIBED ON THE ENVELOP.

### **THE FOLLOWING DOCUMENTS ARE REQUIRED FROM THE INDIAN AGENTS OF FOREIGN FIRMS:**

- 1.1 FOREIGN PRINCIPAL'S PROFORMA INVOICE INDICATING THE COMMISSION PAYABLE TO THE INDIAN AGENT AND NATURE OF AFTER SALES SERVICE TO BE RENDERED BY THE INDIAN AGENT.
- 1.2 COPY OF THE AGENCY AGREEMENT WITH THE FOREIGN PRINCIPAL INDICATING THE NATURE OF AFTER SALES SERVICES, PRECISE RELATIONSHIP BETWEEN THEM AND THEIR MUTUAL INTEREST IN THE BUSINESS.
- 1.3 PLEASE ENCLOSE THE DOCUMENT(S) RELATED TO THE ENLISTMENT OF THE INDIAN AGENT WITH DIRECTOR GENERAL OF SUPPLIES & DISPOSALS (DGS & R) UNDER THE COMPULSORY REGISTRATION SCHEME OF MINISTRY OF FINANCE.
2. TECHNICAL CATALOGUE/LEAFLET SHOULD BE ENCLOSED WITHOUT FAIL. PROVIDE COMPLIANCE STATEMENT WITH RESPECT TO THE TECHNICAL SPECIFICATIONS MENTIONED ABOVE.
3. PLEASE CONFIRM WHETHER YOU ARE AUTHORISED TO QUOTE ON BEHALF OF YOUR PRINCIPALS AND IF SO, PLEASE ENCLOSE A COPY OF SUCH AUTHORISATION WITH YOUR QUOTATION.
4. **PRICE BIDS FOR FOREIGN FIRMS:** PRICES ARE TO BE QUOTED ON 'EX-WORKS' DULY PACKED OR ON "FCA/FOB" INTERNATIONAL PORT" BASIS AND ALSO INCLUDING AGENCY COMMISSION PAYABLE TO YOUR INDIAN AGENTS, IF ANY SHOWING CLEARLY THE FOLLOWING BREAK UP:-
  - I) EX-WORKS PRICE
  - II) PACKING & FORWARDING
  - III) FREIGHT
  - IV) ANY OTHER RELEVANT EXPENSES.

V) TAXES PAYABLE BY THE INSTITUTE

INSURANCE WILL BE PAID BY OUR INSTITUTE SEPARATELY AND SHOULD NOT FORM PART OF THE QUOTED PRICE.

**PRICE BIDS FOR INDIAN FIRMS:** PRICES ARE TO BE QUOTED ON F.O.R., IIT KHARAGPUR, ON DOOR DELIVERY BASIS CLEARLY SHOWING THE BREAK UP.

5. **PERIOD OF VALIDITY:** BIDS SHALL REMAIN VALID FOR ACCEPTANCE FOR A PERIOD OF 120 DAYS FROM THE DATE OF OPENING.
6. INDIAN AGENTS ADDRESS AND PERCENTAGE OF AGENCY COMMISSION INCLUDED IN ABOVE F.O.B./EX-WORKS PRICE. (THIS WILL BE PAID TO THE INDIAN AGENTS IN INDIAN RUPEES ONLY AND NOT IN **FE**). PLEASE ENCLOSE COPY OF AGENCY AGREEMENT ENTERED INTO WITH YOUR PRINCIPALS INDICATING THE NATURE OF AFTER SALES SERVICES OF INDIAN AGENTS, PRECISE RELATIONSHIP & MUTUAL INTEREST IN THE BUSINESS.
7. **MEASUREMENTS/WEIGHT:** NETT/GROSS OF THE CONSIGNMENT. IN CASE OF AN ORDER, YOU SHALL USE AIR WORTHY PACKAGE (AS APPLICABLE) DULY CERTIFIED WITH DOCUMENTS – PLYTO – SANITARY CERTIFICATE (AS PER QUARANTINE ORDER 2003).
8. **SCOPE OF SUPPLY:** SHOULD INCLUDE FREE INSTALLATION AND COMMISSIONING
9. **PAYMENT TERMS FOR FOREIGN FIRMS**

A) 90% PAYMENT SHALL BE MADE AFTER SUCCESSFUL INSTALLATION OF THE EQUIPMENT/SYSTEM AND NECESSARY DEVELOPER AND/OR USER'S TRAINING DULY CERTIFIED BY THE HEAD, ISE. BALANCE 10% MAY BE RELEASED AGAINST SUBMISSION OF PERFORMANCE BANK GUARANTEE TO THE TUNE OF 10% OF THE TOTAL PURCHASE ORDER VALUE. THE PERFORMANCE BANK GUARANTEE SHALL BE ISSUED FROM ANY COMMERCIAL BANK, VALIDITY OF WHICH SHALL BE FIVE YEARS PLUS 60 DAYS DRAWN ON ANY COMMERCIAL BANK.

B) BANK CHARGES ON LC/SD (WITHIN INDIA APPLICANT ACCOUNT AND OUTSIDE INDIA TO BENEFICIARY ACCOUNT).

**PAYMENT TERMS FOR INDIAN FIRMS**

A) 90% PAYMENT SHALL BE MADE AFTER SUCCESSFUL INSTALLATION OF THE EQUIPMENT/SYSTEM AND NECESSARY DEVELOPER AND/OR USER'S TRAINING DULY CERTIFIED BY THE HEAD, ISE. BALANCE 10% MAY BE RELEASED AGAINST SUBMISSION OF PERFORMANCE BANK GUARANTEE TO THE TUNE OF 10% OF THE TOTAL PURCHASE ORDER VALUE. THE PERFORMANCE BANK GUARANTEE SHALL BE ISSUED FROM ANY COMMERCIAL BANK, VALIDITY OF WHICH SHALL BE FIVE YEARS PLUS 60 DAYS DRAWN ON ANY COMMERCIAL BANK.

B) ENSURE MENTIONING

i) BANK DETAILS OF THE BENEFICIARY, VAT NO., SERVICE TAX NO. AND PAN NUMBER

ii) FULL NAME AND ADDRESS OF THE BENEFICIARY ON WHOM ORDER HAS TO BE PLACED

10. WHETHER ANY EXPORT LICENCE IS REQUIRED FROM YOUR GOVERNMENT, IF SO, PLEASE CONFIRM WITH DETAILS.

11. COUNTRY OF ORIGIN OF THE GOODS IS TO BE MENTIONED.
12. THE INSTITUTE SHALL PROVIDE THE CONCESSIONAL CUSTOMS DUTY AND EXCISE DUTY EXEMPTION CERTIFICATE AS PER GOVT. NOTIFICATION NO. 51/96 CUSTOMS DATED: 23.07.1996 AND CENTRAL EXCISE DUTY EXCEMPTION IN TERMS OF GOVT. NOTOFICATION NO. 10/97 – CENTRAL EXCISE DATED: 01.03.1997 AS AMENDED FROM TIME TO TIME.
13. **LIQUIDATED DAMAGES:** THE STORES SHOULD BE DELIVERED / DISPATCHED TO DESTINATION AND READY FOR OPERATION NOT LATER THAN THE DELIVERY DATE SPECIFIED. IT THE SUPPLIER FAILS TO DELIVER ANY OR ALL THE STORES OR PERFORM THE SERVICE BY THE SPECIFIED DATE, LIQUIDATED DAMAGES AT 1% PER MONTH OR PART THEREOF IN RESPECT OF THE VALUE OF STORES WILL BE DEDUCTED FROM THE CONTRACT PRICE SUBJECT TO A MAXIMUM OF 5%. ALTERNATIVELY, THE ORDER WILL BE CANCELLED AND THE UNDELIVERED STORES PURCHASED FROM ELSEWHERE AT THE RISK AND EXPENSE OF SUPPLIER.
14. **PATENT RIGHTS:** THE SUPPLIER SHALL INDEMNIFY THE PURCHASE AGAINST ALL THIRD PARTY CLAIMS OF INFRINGEMENT OF PATENT, TRADEMARK OR INDUSTRIAL DESIGN RIGHTS ARISING FROM USE OF THE GOODS OR ANY PART THEREOF IN INDIA.
15. ONLY THOSE BIDDERS WHO’S BIDS HAVE BEEN TECHNICALLY FOUND ACCEPTABLE WILL ONLY BE INVITED FOR PARTICIPATION IN THE PRICE BID.
16. THOSE BIDDERS WHO DO NOT RECEIVE ANY COMMUNICATION FOR PARTICIPATION IN PRICE BID OPENING MEETING MAY PRESUME THAT THEIR BID HAS NOT BEEN ACCEPTED BY THE INSTITUTE.
17. CONDITIONAL OFFER WILL NOT BE ACCEPTED.
18. LATE TENDERS I.E. TENDER RECEIVED AFTER THE DUE DATE AND TIME OF SUBMISSION AS MENTIONED ABOVE SHALL NOT BE ACCEPTED.
19. BIDDERS TO ENCLOSE THE FOLLOWING DOCUMENTS:-
  - A) CURRENT INCOME TAX AND SALES TAX CLEARANCE CERTIFICATES (VAT No.), SERVICE TAX NO. AND PAN NO.
  - B) BANKER’S SOLVENCY CERTIFICATE
  - C) SUMMARY OF AUDITED STATEMENT OF ACCOUNTS FOR THE LAST THREE YEARS TO BE ENCLOSED AND FINANCIAL HIGHLIGHTS AND THE KEY PERFORMANCE DURING THE LAST THREE QUARTERS TO BE ENCLOSED AS PER FORMAT:-

COMPANY’S KEY PERFORMANCE

DESCRIPTION	JAN. TO MARCH	APRIL TO JUNE	JULY TO SEPT.
GROSS REVENUE			
PROFIT BEFORE TAX			
PROFIT AFTER TAX			
RETURN ON INVESTED			
CAPITAL (ROIC)			

D) CUSTOMER SATISFACTION CERTIFICATE FROM ONE SUCH ORGANIZATION IS TO BE ATTACHED WITH THE TECHNICAL BID AND PRICE BID.

E) NAME AND ADDRESS OF MINIMUM THREE CLIENTS TO WHOM SUCH EQUIPMENT HAVE BEEN SUPPLIED SHOULD BE MENTIONED.

20. **WARRANTY / GUARANTEE:** THIS COMPREHENSIVE WARRANTY / GUARANTEE SHALL REMAIN VALID FOR **60 MONTHS** AFTER THE GOODS (OR ANY PORTION THEREOF AS THE CASE MAY BE) HAVE BEEN DELIVERED AND COMMISSIONED TO THE FINAL DESTINATION.

21. THE EQUIPMENT SHOULD BE SUPPLIED WITHIN 60 DAYS FROM THE DATE OF RECEIPT OF THE PURCHASE ORDER.

22. THE INSTITUTE DOES NOT BIND ITSELF TO OFFER ANY EXPLANATION TO THOSE BIDDERS WHO'S TECHNICAL BID HAS NOT BEEN FOUND ACCEPTABLE BY THE EVALUATION COMMITTEE OF THE INSTITUTE.

23. TENDERER OR HIS/HER AUTHORIZED REPRESENTATIVE (WITH PROPER AUTHORIZATION LETTER FOR OPENING OF TECHNICAL BIDS AND ALSO FOR OPENING OF PRICE BIDS) MAY CHOOSE TO BE PRESENT AT THE TIME OF OPENING OF TECHNICAL BIDS/PRICE BIDS.

24. ALL TENDERS (UNLESS OTHERWISE SPECIFIED) ARE TO BE SUBMITTED / HANDED OVER TO **Prof. J. Maiti, Department of Industrial and Systems Engineering, INDIAN INSTITUTE OF TECHNOLOGY, KHARAGPUR - 721 302** AND ACKNOWLEDGEMENT TO BE OBTAINED.

#### **IMPORTANT**

1. IIT Kharagpur authority may accept or reject any or all the bids in part or in full without assigning any reason and does not bind itself to accept the lowest bid. The Institute at its discretion may change the quantity / upgrade the criteria / drop any item or part thereof at any time before placing the Purchase Order.

2. Promptly make arrangements for repair and / or replacement of any damaged item (s) irrespective of settlement of claim.

3. In case of any dispute, the decision of the Institute authority shall be final and binding on the bidders.

4. For any query pertaining to this bid document correspondence may be addressed to **Prof. J. Maiti, Department of Industrial and Systems Engineering** ), at the address mentioned above.

#### **LAST DATE FOR SUBMISSION OF SEALED BIDS: 22.03.2017**

1) Please Note that the Institute remains closed during Saturdays & Sundays and all specified government holidays.

2) Fax, e-mail Tender will not be accepted.

3) The General Terms and Conditions as stated above relate to supply of stores / equipment /assets etc. and for specific service other terms and conditions of the Institute will apply.

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**Uploading Tenders (e-Publishing) on the Central Public Procurement Portal (CPPP)**

<b>Name of Work/Item of Procurement</b>	<b>EYE TRACKER</b>
<b>No. of Covers</b>	<b>NA</b>
<b>Bid Validity in Days</b>	<b>120</b>
<b>Bid Opening Place</b>	<b>Head, Department of Industrial and Systems Engineering, Indian Institute of Technology Kharagpur – 721 302, West Bengal, India</b>
<b>Bid Submission Closing Date</b>	<b>22.03.2017 at 16:00 Hrs (Indian time)</b>
<b>Bid Opening Date</b>	<b>22.03.2017 at 17:00 Hrs (Indian time)</b>
<b>Tender Submission Fee (if any)</b>	<b>NIL</b>
<b>Estimated Tender Value (if any)</b>	<b>NA</b>
<b>EMD (if any)</b>	<b>₹ Rs 20000/-</b>